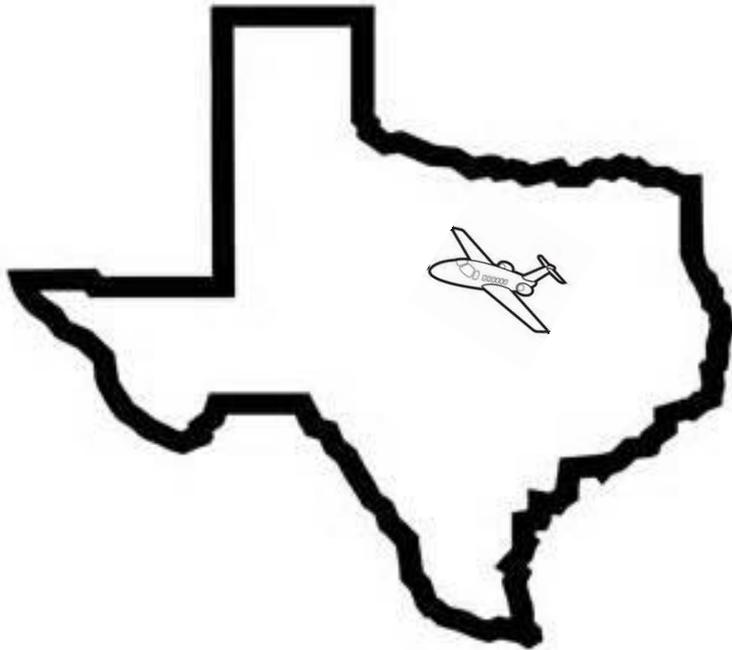


ENVOY

Maintenance Safety and Compliance



FUELING NEWSLETTER #7

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➤ Prohibition of Samsung Galaxy Note7

All Fuelers,

- Please insure all of your employees read and understand the attached Fueling Bulletin from American Airlines / Envoy
- I request that you **reply receipt** of the Newsletter as soon as possible to: MSC.Support@aa.com
- Any questions please contact Jim.Ensminger@AA.com

➤ Prohibition of Samsung Galaxy Note7

- The U.S. Department of Transportation, the FAA, and the Pipeline and Hazardous Materials Safety Administration have announced an emergency order to ban all Samsung Galaxy Note 7 devices from air transportation in the United States
- AA is imposing a ban on all Galaxy Note 7 devices being used or carried by into-plane fuel vendors while fueling AA/Envoy Aircraft
- These devices shall not be carried on your person or in a vehicle that is involved in the fueling operation.

Effective as of November 15, 2016

The Samsung Galaxy Note 7 Device is considered a forbidden Hazardous material under the Federal Hazardous Material Regulations (HMR; 49 CFR Parts 171-185).

