



PRESS RELEASE

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ENVOY AIR & CWA REACH TENTATIVE AGREEMENT ON INITIAL CONTRACT FOR PASSENGER SERVICE AGENTS

Tentative agreement provides for pay raises, enhanced work rules and more

IRVING, Texas, January 25, 2019 – Envoy Air Inc., the largest wholly owned regional airline subsidiary of American Airlines Group (AAG) and its Passenger Service Agents represented by Communications Workers of America (CWA) have reached a tentative agreement on their first collective bargaining agreement.

Representatives from Envoy and the CWA negotiated a seven-year agreement that raises wages, establishes work rules, improves benefits, and job security for nearly 5,000 Envoy Passenger Service Agents in approximately 100 cities across the United States.

Envoy's President and CEO, Pedro Fábregas, thanked both negotiating teams for their efforts, noting that the agreement will provide new opportunities for agents while positioning Envoy for growth.

"I commend both the negotiating teams for their efforts," said Fábregas. "Much work and discussion went into creating an Agreement that would satisfy all parties and establish the framework for a stronger and more collaborative working relationship for years to come."

"Passenger service agents at Envoy joined together to stand up for good jobs with family-supporting wages," said CWA President Chris Shelton. "It's been a long, tough fight, but thanks to their hard work, determination and mobilization in support of their bargaining team they have an agreement they can be proud of."

CWA will share details of the agreement with union members soon, along with procedures for voting.

About Envoy

Envoy Air Inc., a wholly owned subsidiary of American Airlines Group, operates more than 170 aircraft on nearly 1,000 daily flights to more than 150 destinations throughout the United States, Canada, Mexico, the Bahamas and Caribbean. The company's more than 16,000 employees provide regional flight service to American Airlines under the American Eagle brand and ground handling services for many American Airlines Group flights. The company was founded in 1998

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as American Eagle Airlines, Inc., following the merger of several smaller regional carriers to create one of the largest regional airlines in the world. Envoy is headquartered in Irving, Texas, with hubs in Dallas/Fort Worth, Chicago, New York and Miami, with a large ground handling operation in Los Angeles. Connect with Envoy on Twitter [@EnvoyAirCareers](#), on Instagram [@EnvoyAirCareers](#), and on Facebook at [Facebook.com/envoyaircareers](#) and [Facebook.com/EnvoyPilotRecruitment](#).

About CWA

The Communications Workers of America represents 700,000 workers in private and public sector employment in the United States, Canada and Puerto Rico. CWA members work in telecommunications and information technology, the airline industry, news media, broadcast and cable television, education, health care and public service, law enforcement, manufacturing and other fields.

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